The Association for a More Just Society (AJS), Honduras' chapter of Transparency International (TI), signed a cooperation agreement with the Property Institute (IP), with the objective of establishing accompaniment mechanisms in the Institute's processes of transparency, accountability, public ethics, access to information, and human rights through the methods of oversight, monitoring, auditing, and trainings to all sectors of the Institute.

Results of the Improvement Plan

**Result 1: The IP has clear, simplified, fast, and standardized procedures**

- Diagnostics and plans for improvement have been developed
- Process manuals and procedures have been approved, but not yet implemented or introduced to the staff.
- Personnel of the Regularization and Intellectual Property departments were trained; nonetheless, personnel from Vehicle Registry, Titling, and Registry were not trained.
- Outlying Registration Offices (ORP) in Ficohsa Bank and Banprovi Bank were opened and certified in the cities of Comayagua, Puerto Cortés, Siguatepeque, Pimienta, and La Paz.

The percentage of advancement in Result 1 is: **84%**

**Result 2: Production of the IP has increased and quality has improved**

- Goals and indicators were established for the departments and units.
- The results reached by the departments and units were evaluated.

The percentage of advancement in Result 2 is: **100%**
**Result 3: Control has increased and mechanisms to diminish risk of corruption have been created**

- Audited administrative management from the year 2015.
- "Pentagon System" is operating.
- Creation of Internal Control Committee, as well as Probity and Ethics Committee.
- Minor Purchases Manual implemented.
- Process Manual for Investigating Complaints created.
- Human Resources Manual created.
- Creation of a monitoring and follow-up unit.

The percentage of advancement in Result 3 is: **59%**

**Result 4: There exists a culture of transparent and efficient generation and management of information**

- The departments assessed the products reached during each month.

The percentage of advancement in Result 4 is: **67%**

**Conclusions and Recommendations**

- The IP has implementado a preventative control system through the elaboration and approval of manuals that define the processes and procedures to follow, intended to reduce response time. These are the first steps, and we hope that the manuals can be implemented obligatorily beginning in 2017, as they are essential tools for formalizing best practices, standardizing procedures, and, above all, assuring the continuity of the processes through administrations and rotation of personnel.

- The implemented improvements are strengthening the Property Institute in key processes related to procedures, production, and quality, as well as internal institutional control, transparency, and accountability.

- Immediate actions should be taken with regards to the work that has not yet been executed, in order to guarantee full compliance with the Institutional Plan for Improvement.